

Co-operantics

People skills for co-operatives

THE CHAIR

The role of the Chair is crucial to the running of an effective meeting. Her/his function is to guide the meeting through the agenda, ensuring that each item gets discussed and that the meeting ends on time. The chair has various responsibilities during the meeting:

- to prioritise agenda items, allocating time to each;
- to make sure that no one person dominates the meeting and that everyone has the chance to speak;
- to support & help less confident members to get their views across;
- to build on agreement and move the discussion along;
- to briefly clarify the issues or positions of various parties, before the meeting attempts to come to an agreement;
- to summarize what has been decided, making sure that everyone agrees (this helps the minute-taker);
- to allocate tasks, making sure that responsibility for action is clear and recorded.

Of course although it is the Chair's responsibility to see that these things happen, it is also the responsibility of everyone present at the meeting to support the Chair in her/his role.

The Chair and the minute taker should work together - it helps if they are sitting next to one another - to ensure that the minutes are a correct record of decisions taken and action agreed.

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THE AGENDA

The Agenda is really nothing more than a list of items to be discussed at the meeting, but who prepares it, what items get on to it and in what order have a powerful influence over what happens during the meeting and what decisions get taken.

Wherever possible, the Agenda should be prepared and circulated in advance of the meeting. This enables members to inform themselves of the items to be discussed. Some co-operatives stick up a sheet of paper on the noticeboard so that members can write up items they'd like to discuss at the next meeting, others agree an Agenda at the beginning of the meeting, others leave it to the Chair and Secretary. It's important that whatever method you choose, people know how to get topics they want discussed onto the Agenda.

The order in which items appear is crucial. Be sure and put the important items early on in the Agenda, people get tired towards the end of a meeting and you'll want people's attention and energy focused on the important issues.

Some people include "*Any other business*" as the last item on the Agenda. If you do, remember this item should only be used for relatively unimportant matters. If the Chair considers that an *aob* item needs more extensive discussion than time permits, s/he should postpone discussion until the next regular meeting, or if necessary arrange an extraordinary meeting.

It's helpful to indicate whether Agenda items are for:

- information,
- discussion or
- decision

The Agenda usually follows a standard format:

- Apologies for absence
- Minutes of the last meeting – are they a correct record?
- Matters arising from the minutes (that aren't already on the Agenda)
- Agenda items 1, 2, 3, etc.
- Any other business (aob)
- Date & time of the next meeting

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THE MINUTES

The minutes are a record of decisions made at the meeting. It's important that decisions made are recorded, since otherwise they may get forgotten or misrepresented later. They provide a source of reference and an authority for all those involved in the meeting, so they should always be checked and amended if necessary. Taking minutes involves the skills of comprehension, selection of information and summarising.

Action minutes are recommended, since they record a brief summary of the discussion, the decisions made and the action to be taken, together with the name of the person responsible and the date if necessary. Some people draw a margin on the right-hand side of the page, for recording the names of those responsible and dates for action. This helps the Chair to identify "*matters arising*" at the start of the subsequent meeting.

Minutes should contain the following:

- Date of the meeting
- Names of those present
- Names of those not present who have sent their apologies
- Confirmation that the previous meeting's minutes have been agreed
- Any amendments to the previous meeting's minutes
- Decisions relating to matters arising from the previous meeting's minutes
- Decisions relating to Agenda items listed in the order in which they are taken at the meeting
- Decisions relating to any other business
- Date & time of the next meeting

and should be keyboarded or typed up and copies circulated to members as soon as possible after the meeting. The Secretary should keep the originals in a folder for reference.